



NEWSLETTER

To our over 3,200 members, the Board of Directors, we would like to share current and past year news about your water utility.

ANNUAL MEETING NOTICE

APRIL 2025

The Annual Membership Meeting of your water utility is Monday, June 9, 2025. The meeting, held in the Corporation Office and Treatment Plant located at 4735 W Carlos Folger Drive, Columbus, Indiana starts at 7:00 p.m. The Board invites all Members to attend.

The meeting provides an opportunity to learn about the corporation's financial results, other 2024 accomplishments and for the future goals.

You will also have an opportunity to meet the Board of Directors and to participate in the election of one Director.

The Board is comprised of five fellow volunteer members of the Corporation. The current members of the Board are:

Bradley J. Vacketta	President
Joseph L. Lohmeyer	Vice President
Eric C. Schneider	Treasurer
Michael Foushee	Secretary
Ian Kohen	Director

This year, there is one (1), three-year term vacancy to be filled. Director Vacketta has expressed the intention to submit a nomination for reelection.

Nomination for the Board of Director's requires filing the NOMINATION FOR BOARD OF DIRECTORS form at the Corporation Office on or before 4:00 p.m. Friday, May 23, 2025.

The Board meets regularly on the second Monday of each month to review the preceding month's performance, to reevaluate and adjust in place plans and programs and consider future activities for your water utility.

In addition to attendance at the regular monthly Board meetings, Directors should be available to attend special meetings and to carryout specific assignments made by the President of the Board.

It is also desirable for the Board Member to bring to the Board skills and knowledge that will both expand and/or augment those of the previously elected Board Members.

Within the ten days following the annual meeting the Board of Directors elects, from their ranks, the Corporation Officers.

Southwestern Bartholomew Water Corp.

4735 W. Carlos Folger Drive

Columbus, Indiana 47201

Phone: 812-342-4421

Monday - Friday

7:30 a.m. - 11:00 a.m. 12:00 p.m. – 4:00 p.m.

After Hours (Emergency Only)

Calls are forwarded to 24 hr. call center.

SYSTEM IMPROVEMENTS UPDATE

In the summer of 2024, renovation began to the Ogilville multi-leg storage tank. This renovation included sand blasting, new welds, new safety climbing device, refurbish the catwalk, interior and exterior coatings, driveway, land restoration, and a new fence. The project expects to be completed by late spring 2025.

LEAD SERVICE LINE INVENTORY/REPLACEMENT

Environmental Protection Agency (EPA) has mandated a Lead Service Line Inventory and is ongoing for Public Water Suppliers watermain and service line material. A link on the website will take you directly to the survey. If you have not completed the survey, please do so. As of the date of this newsletter, no lead piping has been found anywhere in our system or in the service lines from the meter to the customer. Going forward SWBWC will continue to test and investigate per Federal Requirements. SWBWC has continued to meet or exceed all Federal and State requirements for water quality.

E-BILLING

If you would like to receive your water bill via email, please provide your email address to the office. There is also the option to sign-up for email on your customer portal. Water bills are mailed on the last business day of each month to allow office staff more time for account review.

WEBSITE – swbwc.com

Customers can pay their water bill online, send the company an email, forms, calendar of upcoming events, boil water advisories, list of Board of Directors. Customers need to set up an online portal for access to their account. Signing up for Auto-draft (ACH) is not available through the website currently. Please contact the office for any issues.

PAYMENT OPTIONS

Auto-Draft

Bill Pay through your Financial Institution

Credit Card Payments – Online at PAYGOV.US via UtilityBillingSystem.net

Checks, Cash, Money Order, and Credit Cards are accepted at the office. The credit card company (Paygov) charges a 3% processing fee.

A drop box is available on the front door of the office for your convenience.

RATE INCREASE

Higher operating costs and the need to improve aging infrastructure, the City of Columbus has petitioned the Indiana Utility Regulatory Commission (IURC) for a rate increase to fund these costs. SWBWC is currently gathering data and testimony to file a request for a rate increase from the IURC. SWBWC increases will be due in part to those increases coming from the City of Columbus Utilities as well as ours to replace and/or upgrades to the system. A substantial portion of SWBWC piping dates to our inception in 1967 serving 800 members.

CURRENT 2025 RATE CHART

These are the base tariff and Phase 1, 2, and 3 "Water Tracker" rate increases prior to taxes.








First 3,000 Gallons	\$10.66 per Thousand Gallons	w/ Water Tracker - \$12.00
Next 7,000 Gallons	\$9.78 per Thousand Gallons	w/ Water Tracker - \$11.12
Next 10,000 Gallons	\$7.22 per Thousand Gallons	w/ Water Tracker - \$8.56
Next 40,000 Gallons	\$6.76 per Thousand Gallons	w/ Water Tracker - \$8.10
All Thereafter	\$4.48 per Thousand Gallons	w/ Water Tracker - \$5.82

Total Water Tracker Rate via City of Columbus 3 phase rate increase - \$ 1.34

SCHEDULE OF RATES AND CHARGES

A complete list of charges can be located on the company website (www.swbwc.com).

- Membership Transfer Charge - \$50.00
 - Non-Payment Fee - \$75.00
 - General Service Charge - \$30.00
- General Service Surcharge - \$40.00
- Returned Check Charge - \$25.00
- Reinstallation/Lock Charge - \$50.00

Water Loss In Gallons					
Leak this Size	Loss Per Day	Loss Per Month	Leak this Size	Loss Per Day	Loss Per Month
.	120	3,600		6,640	199,520
•	300	10,800		6,964	209,520
•	693	20,790		8,424	252,720
•	1,200	36,000		9,585	296,640
•	1,920	57,600		11,324	339,720
•	3,095	92,880		12,750	361,600
•	4,295	128,880		14,952	448,560

METERS AND METER PITS

Meters, meter pits, and all contents are the property of Southwestern Bartholomew Water Corp. Customers are not authorized to be in the meter pits. Any damages caused to these properties will be charged to the customer and/or the contractor. Customers are encouraged to install an easily accessible shut-off valve for their personal use.

811 CALL BEFORE YOU DIG

Homeowners often make risky assumptions about whether they should get their utility lines marked, but every digging job requires a call even small projects like planting trees and shrubs. The depth of utility lines varies and there may be multiple utility lines in a shared area. Digging without calling can disrupt service to an entire neighborhood; harm you and those around you. Calling 811 before every digging job gets your underground utility lines marked for free and helps prevent undesired consequences. Call before you dig.....It's the Law.

CONTACT INFORMATION

Please update your contact information so that we can effectively contact you for Boil Water Advisories, billing issues, etc. When there is a water emergency, this is the most effective way for SWBWC to communicate the nature of the emergency and the steps to follow.

2025 HOLIDAY SCHEDULE

See website (www.swbwc.com) for dates each holiday observed.

New Year's Day, Martin Luther King Jr., Good Friday, Memorial Day, Independence Day,
Labor Day, Veteran's Day, Thanksgiving Day, Day after Thanksgiving,
Christmas Eve, Christmas Day, New Years' Eve

Employees of Southwestern Bartholomew Water Corporation

Kimberly "Darlene" Keller – General Manager

Doug Prather – Superintendent

Amanda Doyle – Office Manager

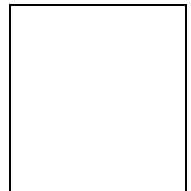
Dave Allen – Meter Reader/Laborer

Braden Allman – Meter Reader/Laborer

Heather Lucas – Office/Customer Service

Keysha Hodnett – Office/Customer Service

**SOUTHWESTERN BARTHOLOMEW WATER CORP
4735 W CARLOS FOLGER DRIVE
COLUMBUS, IN 47201**



ADDRESS CORRECTION REQUESTED